



SHERIFF DAVID J. MAHONEY
DANE COUNTY SHERIFF'S OFFICE

JEFF HOOK, Chief Deputy
(608) 284-6167



DAVID R. DOHNAL
Captain, Administrative Services
(608) 284-6175

TIM R. SCHUETZ
Captain, Support Services
(608) 284-6186

CHRISTOPHER J. NYGAARD
Captain, Security Services
(608) 284-6165

JANICE L. TETZLAFF
Captain, Field Services
(608) 284-6870

August 9, 2019

MuckRock News
DEPT MR 77646
411 A Highland Ave.
Somerville, MA 02144-2516

Dear Ms. Haskins;

This is in response to the record request we received on July 22, 2019 for the following items associated with our agencies participation with the Ring application "Neighbors". Enclosed please find copies of records that satisfy this request.

As custodian of records for the Sheriff's Office, I must balance competing public interests when determining whether or not to release a record in my custody. In reaching a determination whether to disclose the requested information, I have considered all relevant factors, including those exemptions created by Wisconsin Statute, which presume that the legislature has predetermined that the interest in non-disclosure outweighs the interest in disclosure. I have also considered principles contained in the common law and in so doing, have balanced the public interest in disclosure versus the public interest favoring nondisclosure. Because I have determined that the interests favoring nondisclosure substantially outweigh the interest in disclosure of some information contained in the records, certain items requested cannot be produced or provided for the reasons stated below.

1. You requested all instructional materials, presentations and presentation materials (including recorded video and audio, PowerPoint files, prepared remarks and slide formats), and other guidance on the use of Ring devices and/or the Neighbors app. This includes A) any note taking during meetings that discussed the use of Ring devices and/or the Neighbors app, B) any explanations (whether internally or externally generated) of how Ring devices and/or the Neighbors app work and C) any other document that has been used to help explain the use of Ring devices and/or the Neighbors app to any party, including internal documentation, public relations materials and executive summaries.

Any instructional materials, presentations and presentation materials (including recorded video and audio, PowerPoint files, prepared remarks and slide formats), and other guidance on the use of Ring devices and/or the Neighbors application are not considered the record of the Dane County Sheriff's Office, but rather the record of Ring. These records fall outside the parameters of the contractual obligations between Dane County and Ring. The materials may also contain trade secrets as defined by Wis. Stat. §134.90(1)(c) which may be withheld. Please contact Ring directly regarding these items. Because of this, your request for this particular information is denied in that these records and materials are not maintained by this agency.



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Furthermore, any notes taken during meetings about Ring prepared by the originator solely for their personal use are not being provided as they are not records as defined by §19.32(2) , Wis. Stats.

The documents used to help explain the use of the Ring "Neighbors" application and public relations materials are enclosed.

2. You also requested a copy of any privacy impact assessments, use policies, standard operating procedures, data retention policies, legal opinions, warranties, non-disclosure agreements, contracts, liability waivers, insurance agreements, Requests for Proposals, Responses to Requests for Proposal, Memorandums of Understanding, Letters of Interest, usage policies or informal agreements between our agency and Ring.

I have searched our Records Management Database and did not locate any privacy impact assessments, use policies, standard operating procedures, data retention policies, legal opinions, warranties, non-disclosure agreements, contracts, liability waivers, insurance agreements, Requests for Proposals, Responses to Requests for Proposal, Letters of Interest, usage policies or informal agreements between our agency and Ring. Because these records do not exist, your request is denied based on § 19.32(2), Wis. Stats.

The Memorandum of Understanding between the Dane County Sheriff's Office and Ring is enclosed.

3. Additionally, you requested a copy of any funding opportunity announcements, grant applications and grantor status/progress reports, reports to legislative bodies, annual reports that mention Ring or the Neighbors app, as well as audit records, including but not limited to security audits of the software, misuse reports and reports to oversight bodies.

I have searched our Records Management Database and did not locate any funding opportunity announcements, grant applications and grantor status/progress reports, reports to legislative bodies, annual reports that mention Ring or the Neighbors app, as well as audit records, including but not limited to security audits of the software, misuse reports and reports to oversight bodies. Because these records do not exist, your request is denied based on § 19.32(2), Wis. Stats.

4. Finally, you requested any digital communications including but not limited to emails and text messages) as well as documents, (including but not limited to PDF, word processing, excel, and slide documents) that mention Ring or the Neighbors app.

If any exist, the records you requested regarding agency email are not the record of the Dane County Sheriff's Office, but rather the record of Dane County Information Management. Please contact Dane County Information Management directly regarding this portion of your request.



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Your request for this particular information is denied in that these records are not maintained by this agency.

Additionally, if any exist, the records you requested regarding text messages are not the record of the Dane County Sheriff's Office, but rather the record of Verizon Wireless. Please contact Verizon Wireless directly regarding this portion of your request. Your request for this particular information is denied in that these records are not maintained by this agency.

5. Any digital communications (including but not limited to emails and text messages) with Ring representatives.

If any exist, the records you requested regarding agency email are not the record of the Dane County Sheriff's Office, but rather the record of Dane County Information Management. Please contact Dane County Information Management directly regarding this portion of your request. Your request for this particular information is denied in that these records are not maintained by this agency.

Additionally, if any exist, the records you requested regarding text messages are not the record of the Dane County Sheriff's Office, but rather the record of Verizon Wireless. Please contact Verizon Wireless directly regarding this portion of your request. Your request for this particular information is denied in that these records are not maintained by this agency.

This agency will provide your office with the requested records; however, the records are not subject to further release. Should any other person, entity or involved party request these records, they should be directed to this office for processing through Public Records.

Pursuant to §19.35(4)(b), Wis. Stats., this decision is subject to review by mandamus under §19.37(1), Wis. Stats., or upon application to the Attorney General or a district attorney.

Sincerely,

DAVID MAHONEY
SHERIFF OF DANE COUNTY

Sergeant Michelle L. Shelhamer
Dane County Sheriff's Office



SHERIFF DAVID J. MAHONEY
DANE COUNTY SHERIFF'S OFFICE



RECORDS UNIT

Phone (608) 284-6827 Fax (608) 284-6156

www.danesheriff.com

Public Safety Building, 115 W Doty Street, Madison, Wisconsin 53703

Invoice Id: 126297

Thursday, August 15, 2019

Caroline Haskins
MuckRock
DEPT MR77646
411A Highland Ave
Somerville MA 02144-2516

Fee Status: Full Rate

Claim No:

Request	Description	Cost	Qty	Total
COPIES	Ring Doorbell Information	\$0.40	x 4 =	\$1.60
			PostageAmt:	\$0.55
			Total:	\$2.15

Payment Options:

- Pay by credit card online at <https://www.govpaynow.com/gps/user?plc=6556> using the pay location code (PLC) of 6556 and your Invoice ID number listed above.
- Pay by check or money order made payable to the Dane County Sheriff's Office and mail it to the address above. Please include your Invoice ID number on your check or money order.
- Pay in person by check, money order, cash or credit card.

Please retain this copy for your records.

Please remit payment within 10 days of receipt.

From: 77646-40090313@requests.muckrock.com
Sent: Monday, July 22, 2019 10:47 AM
To: Sheriff Records Mail
Subject: Wisconsin Open Records Act Request: Dane County, Ring (Dane County Sheriff)

CAUTION: External Email - Beware of unknown links and attachments. Contact Helpdesk at 266-4440 if unsure

Dane County Sheriff
ORA Office
115 West Doty Street
Madison, WI 53703

July 22, 2019

To Whom It May Concern:

Pursuant to the Wisconsin Open Records Act, I hereby request the following records:

Public reports state that this police department has a relationship with Ring, which has a "neighborhood watch" app called Neighbors (<https://www.nsarow.com/story/2019/06/06/community/dane-county-offering-app-with-real-time-local-crime-updates/6977.html>). Therefore, I hereby request the following records:

- 1) All instructional materials, presentations and presentation materials (including recorded video and audio, PowerPoint files, prepared remarks, and slides formats), and other guidance on the use of Ring devices and/or the Neighbors app. This includes A) any notes taking during meetings that discussed the use of Ring devices and/or the Neighbors app, B) any explanations (whether internally or externally generated) of how Ring devices and/or the Neighbors app work, and C) any other document that has been used to help explain the use of Ring devices and/or the Neighbors app to any party, including internal documentation, public relations materials, and executive summaries.
- 2) A copy of any privacy impact assessments, use policies, standard operating procedures, data retention policies, legal opinions, warranties, non-disclosure agreements, contracts, liability waivers, insurance agreements, Requests for Proposals, Responses to Requests for Proposal, Memorandums of Understanding, Letters of Interest, usage policies, or informal agreements between the police department and Ring.
- 3) A copy of any funding opportunity announcements, grant applications and grantor status/progress reports, reports to legislative bodies, annual reports that mention Ring or the Neighbors app, as well as audit records, including but not limited to security audits of the software, misuse reports, and reports to oversight bodies.
- 4) Any digital communications including but not limited to emails and text messages) as well as documents, (including but not limited to PDF, word processing, excel, and slide documents) that mention Ring or the Neighbors app.

5) Any digital communications (including but not limited to emails and text messages) with Ring representatives.

The requested documents will be made available to the general public, and this request is not being made for commercial purposes. It will be used in the course of reporting for Motherboard, VICE's science and technology website (www.motherboard.vice.com).

The requested documents will be made available to the general public, and this request is not being made for commercial purposes.

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 10 business days.

Sincerely,

Caroline Haskins

Filed via MuckRock.com

E-mail (Preferred): 77646-40090313@requests.muckrock.com

Upload documents directly:

https://accounts.muckrock.com/accounts/login/?url_auth_token=AAA1LTdTkPKPND1nZvfP9KSmlzY%3A1hpaWx%3AGw9u8FqZw7OpKnQwMWU1EVyNkq0&next=https%3A%2F%2Fwww.muckrock.com%2Faccounts%2Flogin%2F%3Fnext%3D%252Faccounts%252Fagency_login%252Fdane-county-sheriff-7253%252Fdane-county-ring-dane-county-sheriff-77646%252F%253Femail%253Dsheriff.records%252540danesherriff.com

Is this email coming to the wrong contact? Something else wrong? Use the above link to let us know.

For mailed responses, please address (see note):

MuckRock News

DEPT MR 77646

411A Highland Ave

Somerville, MA 02144-2516

PLEASE NOTE: This request is not filed by a MuckRock staff member, but is being sent through MuckRock by the above in order to better track, share, and manage public records requests. Also note that improperly addressed (i.e., with the requester's name rather than "MuckRock News" and the department number) requests might be returned as undeliverable.



Dane
County
Sheriff's
Office

Digitally signed
by Dane County
Sheriff's Office
Date:
2019.08.15
15:50:06 -05'00'

**Neighbors by Ring
Memorandum of Understanding**

This agreement is entered into this 15 day of April, 2019 by and between Ring LLC ("Ring") and Dane County Sheriff's Office ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Dane County ("County") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
 - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
 - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

Ring

- Make the Neighbors App available to City residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

Agency

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

Press Release

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

Term

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

Privacy and Terms of Use

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

Compensation

At no point shall either party receive compensation from each other as a result of this program.

Confidentiality

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

4/19/2019

Date: _____

By: _____

DocuSigned by:

August Cziment

389F1A1F19C3476...

Name: _____

August Cziment

Title: _____

Director of Operations

Agency

Dane County Sheriff's Office

Date: 04/16/2019

By: David J. Mahoney

Name: David J. Mahoney

Title: Sheriff



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FOR IMMEDIATE RELEASE

NEWS RELEASE

Contact: Elise Schaffer, PIO
Phone: (608) 284-6142
Email: schaffer@danesherriff.com

Dane County Sheriff's Office Joins 'Neighbors' by Ring to Provide Users with Real-Time, Local Crime and Safety Information

Madison, WI. May 28, 2019 – The Dane County Sheriff's Office announced today that it is joining the free Neighbors app by Ring to provide the Dane County community with real-time, local crime and safety information. The Neighbors network already has millions of users and has been instrumental in catching package thieves, stopping burglaries and keeping neighborhoods safe.

Residents can text "danecountywi" to 555888 from their smartphone to download the Neighbors app for free on iOS and Android and use the app to: join their neighborhood, share crime and safety-related videos, photos and text-based posts; and receive real-time safety alerts from their neighbors, local law enforcement and the Ring team.

"We're excited to team up with Ring on this new technology," said Sheriff David Mahoney. "Our deputies can spend hours during a crime investigation seeking out video from area homes and businesses. This application will save us time and help keep our citizens informed of what's happening in their neighborhoods."

Jamie Siminhoff, Chief Inventor and Founder of Ring, said: "Over the past few years we have learned that, when neighbors, the Ring team, and law enforcement all work together, we can create safer communities. Neighbors is meant to facilitate real-time communication between these groups, while maintaining neighbor privacy first and foremost. By bringing security to every neighbor with the free Neighbors app, the Dane County community can stay on top of crime and safety alerts as they happen."

How it works:

- Text "danecountywi" to 555-888 or click here, <https://download.ring.com/danecounty> from your smartphone to download the app for free on iOS and Android.
- Opt-in to join your neighborhood.
- Customize the geographic area you want to receive notifications for (users must verify where they are located and cannot participate in other neighborhoods).
- Receive real-time alerts from your neighbors, local law enforcement and the Ring team that inform of crime and safety posts via a live feed or interactive map.
- Share text updates, photos, and videos taken on any device, including Ring's home security devices.

Public Safety Building, 115 W. Doty Street, Madison, Wisconsin 53703 (608)284-8800



Neighborhood Update
Suspect in Custody
32nd Street
6:36am



Neighborhood Alert
Suspicious Person
32nd Street
6:08am



Dane County Sheriff's Office has joined Neighbors by Ring!

Neighbors by Ring is the Neighborhood Watch App that sends real-time crime and safety notifications directly to your phone. The Dane County Sheriff's Office has joined the Neighbors App to share alerts, comment on local issues and help make our communities safer for everyone.

Join the Dane County Sheriff's Office on the Neighbors App

Text **danecountywi** to **555888** to download the free Neighbors App to see what's going on in your community right now. Share the app with your neighbors, friends and family to make a difference in your neighborhood today.



Release to: MuckRock News





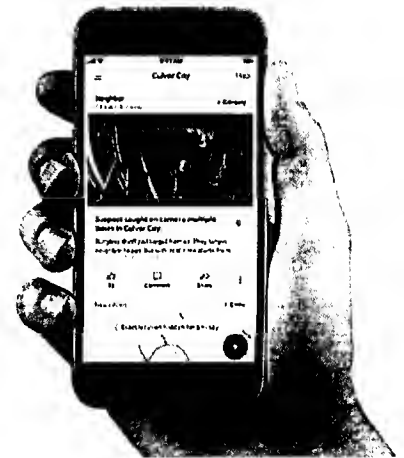
Dane County Sheriff's Office has joined Neighbors by Ring!



Neighbors by Ring

Neighbors by Ring is the Neighborhood Watch App that sends real-time crime and safety notifications directly to your phone.

Join the **Dane County Sheriff's Office** on the Neighbors App by texting **danecountywi** to **555888** or visit download.ring.com/danecounty today.





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Dane County Sheriff's Office

has joined Neighbors by Ring!

Neighbors by Ring is the Neighborhood Watch App that sends real-time crime and safety notifications directly to your phone.

To join the **Dane County Sheriff's Office** on the
FREE Neighbors App,

text **danecountywi** to **555888**



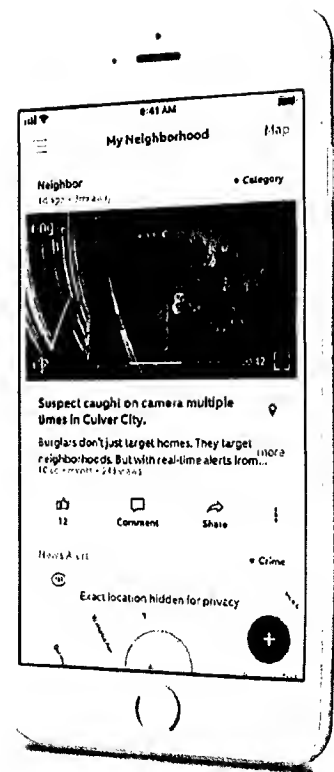


Neighbors by Ring

Welcome to the Neighborhood Watch App by Ring

- Get instant crime and safety alerts from your neighbors.
- Receive real-time updates from local law enforcement about crime in your neighborhood.
- Share alerts with neighbors to keep your community ahead of local crime.

Learn more at download.ring.com/danecounty



ring

